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- 4. DARE Experiment

Bearing in mind the constant incentive to improve the central reference facilities it was building for its customers, OCR developed the idea of giving the requester for Intellofax service a reproduction of the first page of each document he wanted, in lieu of a listing of the pertinent titles which had been done heretofore. The proposal was first made in March of 1960. The basic premise was that the use of the first page of a document as a bibliographic reference would be a material improvement over the Intellofax reference both in substantive content and in retrieval potential. The proposed system was to reproduce reduced-size images of the first page of intelligence documents on IBM cards by the electrostatic process. Two prototype 25X1A using the Xerox technology, machines were built by and a third was built for a somewhat different purpose in the Biographic Register as described below.

Recording The new system, called DARE (Document Abstract Reading Equipment), encountered a host of problems before its final inauguration on a full-scale basis in early November 1964. There

were wide differences of opinion regarding the concept itself and seemingly endless problems in perfecting the machine's performance, especially in 25X1A maintaining quality control. r the meantime, was engaged to build a comparison machine (the DARE Englarger) to enlarge the reduced images for delivery to the customer. This equipment performed expertly from the start and made it possible to get the new system finally started on a large scale. OCR's own machine shop-in keeping with a long tradition—also built viewing machines for analysts to use in selecting cards they wished to have enlarged.

Within 90 days of the full implementation of the system (November 28, 1964), the Chairman of the DARE Committee\* (the SPA/OCR) was able to report that performance exceeded expectation "both in economy and efficiency of operation and in customer acceptance." The "lapsed time" from mail bag to aperture card file and source card file was dramatically reduced from two or three weeks to seven or eight days or less and was being further reduced. Experimentation for use of DARE legan in June 1963 for dems that were given minimum processing treatment, NODEX (not indefeed). machanized NODEX\*\* items reached the files in three days or less. Significant savings

This Committee concerned itself with many other document handling matters and was instrumental in having the never as source card file rechanged; it also greatly expanded the use of "meaningful" numbers" on documents, including even those of DDP and OO—a task started but never fully completed by CODIB.

Explain and state NODEX items had been handled by DARE for a long experimental particular about 12/109 e GV 14:00 64.90 95.11 1800 900 900 12-3

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in personnel were effected, especially in the Document Division. A further review of the system almost a year after its inception revealed that the gains in economy and efficiency had been maintained or improved upon.

The DARE system was gradually phased out (except in BR) in late 1967 and early 1968 as new computer techniques were progressively introduced the after the reorganization of September 1967.

The third DARE machine (Machine "C") was introduced into the document processing operations of the Biographic Register with even more Previous to its introduction, BR had filmed documents dramatic results. on 35mm film and sent them to Printing Services Division, where the film was processed and a reduced image printed on 5 x 8 cards on the Xerox The DARE machine accomplished all of this in one Copyflo machine. In both histories, the reduction in image 5/20 simple operation on BR's premises. The use of this machine continued was minimist and the cards well until mid-1969 when improved equipment of another manufacturer was adopted. Although figures on savings in costs and time are not available, but detailed Substantial it is apparent that they must have been tremendous over the five-year entergement. period.

Thus, an idea which germinated in OCR—as did many others—

significantly
contributed substantially not only to improved customer service but to

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25X1A
significant economies in operation. Indeed, the idea was adopted and
further perfected by the and machines of this type
became part of their inventory of document-reproduction equipment.
Although many minds and hands contributed to this regult, the regard
special.
does not show that recognition was accorded either within OCR or by
the Agency to those involved. Indeed, OCR employees were accustomed
to considering their many self-generated improvements in document
handling as just part of the job to be done and gave little thought to
recognition. In the long perspective of OCR history however it seems
that greater internal recognitions of innovative talents of OCR employees
might have compensated for the chronic lack of understanding and appreciation
of OCR's achievements by other offices and by higher management.